



72 Hour Exchange Program

Customer Name: _____ Co-Buyer: _____

Vehicle Description (Year, Make, Model): _____

VIN: _____ Dealership: _____

If you don't absolutely love your used vehicle, simply let us know within 72 hours, and you can exchange it for another one of our great vehicles!

Here are the details:

- Customer must notify the Dealership via email or certified mail **within 72 hours of contract signing**:
 - Email to exchange@thekeyonline.com
 - Certified mail sent to: _____
- The Vehicle must be returned to the Dealership where the Vehicle was purchased **within 48 hours of notification**, unless otherwise authorized by the Dealership in writing.
- The Vehicle's condition must be the same as, or better than the listed condition of the Vehicle as stated on Vehicle Inspection & Delivery Form (i.e. the vehicle has not been in an accident and is free from modifications, scratches, dents, tears, breaks, cracks, stains, etc.).
- The Vehicle must have no more than an additional 50 miles per day from the date of purchase. Any mileage in excess of 50 miles per day may subject Customer to an excess mileage penalty of two dollars (\$2.00) per mile for miles driven in excess of 50 miles per day or may nullify this 72 Hour Exchange Program at the Dealership's discretion.
- The Vehicle must be free from any outside lien.
- Customer is subject to the same underwriting guidelines as originally approved.
- Customer is allowed to exchange the vehicle only one (1) time per original purchase.
- The 72 Hour Exchange Program is subject to the Dealership's available inventory.

_____ **Yes. I fully understand the 72 Hour Exchange Program!**

Customer: _____ Co-Buyer: _____